

भारतीय भेषजी परिषद्

(स्वास्थ्य एवं परिवार कल्याण मंत्रालय के अंतर्गत सांविधिक निकाय)
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Circular

To All,

- Pharmacists
- State Pharmacy Councils
- State Governments
- Approved Institutions

Sub: FAQs regarding Health Professional Registry (HPR) Integration with PRTS/DIGI- PHARMed Portal – Mandatory Validation and Completion of HPR Profile.

This is in reference to the council's circular no. released dated 17.08.2026 regarding the intimation of council for the HPR Go-Live. In this connection, council has observed multiple queries and confusion amongst the stakeholders and thus, Council would like to share the clarifications on the various concerns as under:

1. Why HPR registration is necessary for all Pharmacists?

Ans: Health Professional Registry (HPR) registration is required by the Pharmacy Council of India to integrate pharmacist records into the Ayushman Bharat Digital Mission (ABDM). This creates a centralized, digitally verifiable database across India.

As per NHA, the Healthcare Professionals Registry (HPR) is a comprehensive repository of registered and verified healthcare professionals, Doctors from different systems of medicine, (including Modern Medicine, Dentistry, Ayurveda, Unani, Siddha, Sowa-Rigpa, Homeopathy), Nurses and Pharmacists, delivering healthcare services across India. The Ayushman Bharat Digital Mission (ABDM) empowers healthcare professionals and encourages them to be part of India's digital health ecosystem through a unique Healthcare Professional ID. With last-mile coverage, people will be able to interact with healthcare practitioners, and vice versa.

2. Who should initiate the process for the HPR registration?

Ans: The HPR registration is for those pharmacists who is already a valid registered pharmacists under their respective state pharmacy council. Any pharmacists having expired registration or invalid etc. would be required to get their registration validated in their respective state pharmacy council.

All HPR registration processed by the Pharmacists will be routed to the respective state pharmacy council for the approval. Therefore, the valid registered pharmacists should process for the registration on HPR.

For new pharmacists who is not registered pharmacists under any state pharmacy council, they are required to firstly complete their registration process of the state pharmacy council as per their respective norms and regulations. Once your profile is approved, then you may process for the HPR registration through DigiPharmed Portal.

3. Does HPR registration replace my State Pharmacy Council registration?

Ans: HPR registration does not replace, cancel, or supersede registration with the concerned State Pharmacy Council. The State Pharmacy Council registration continues to be the relevant statutory registration for pharmacists. HPR provides a digital, nationally interoperable identity within the ABDM ecosystem only after the state pharmacy council registration process is completed.

4. I already have a BH-P Number of DigiPharmed Portal. Do I need to create a new profile?

Ans: Pharmacists who already have a registered BH-P profile on DIGI-PHARMed must use their existing profile and complete the required e-KYC, profile validation and other pending information on the same BH-P Number, rather than creating a duplicate profile either on the DigiPharmed portal or on the NHA Portal.

And for such existing user having valid BH-P Number on DigiPharmed Portal, the deadline of 15 days is only applicable for them to ensure verification and authentication of that profile as the same is being used in the teaching pharmacist's faculty as well.

Even if you have created New profile on digipharmed in last few days then it is requested to login with the same BH-P Number and continue with the updated flow. Kindly don't proceed for re registration on the NHA Portal if your profile on Digi-Pharmed is already there,

5. I do not have a valid registration certificate or still under process or under renewal? Do I need to register on Digi-Pharmed Portal for HPR profile creation?

Ans: HPR registration is intended for registered pharmacists whose professional registration can be verified with the concerned State Pharmacy Council. Therefore, if your pharmacist registration with the State Pharmacy Council is still under process or under renewal and you do not yet have a valid pharmacist registration, you should first complete the statutory registration process with the concerned State Pharmacy Council.

Once the pharmacist registration is completed and the required registration details are available, the pharmacist may proceed with the HPR-related registration/verification process through the DIGI-PHARMed Portal, as applicable.

6. I do not have a BH-P Number/profile on DIGI-PHARMed. Does the 15-day timeline apply to me?

Ans: The notified 15-day compliance requirement is specifically applicable to existing registered pharmacists having a BH-P profile on DIGI-PHARMed, as communicated by the Council.

Pharmacists who do not currently have a DIGI-PHARMed profile and have a valid state pharmacy registration certificate may register through the prescribed process on the Digi-Pharmed Portal. Kindly note that for the creation of DIGI-PHARMed profile, valid SPC registration certificate is compulsory else your profile will be rejected during the verification process.

There is no deadline of 15 days for the New Pharmacists or one who is not in the teaching profession registered on the DigiPharmed Portal. Please don't rush, In case of any technical issues or portal slowness, Kindly wait for few moments.

7. What is the process for the HPR registration for the New User (Only for those having valid Pharmacists Registration Certificate)?

Ans: A pharmacist having a valid registration with the concerned State Pharmacy Council can initiate the HPR registration process through the DIGI-PHARMed Portal.

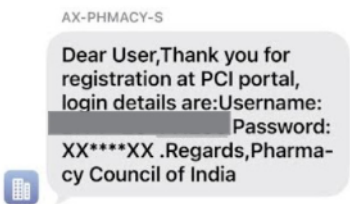
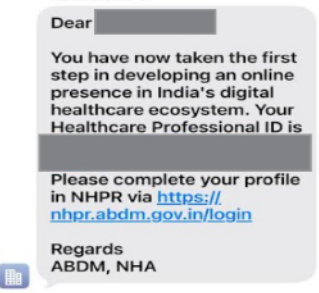
Step 1: Visit the DIGI-PHARMed Portal and select the Pharmacist/New Registration option.

Step 2: Enter the required basic and professional details, including the valid Pharmacist Registration Certificate/registration details.

Step 3: Complete Aadhaar-based identity/e-KYC verification as required.

Step 4: Enter and verify personal, registration and qualification details carefully.

Step 5: Once your BH-P Number is generated you will receive the confirmation from PCI as well as well NHA. The sample text message that you will be receiving are as under:

From DIGI- PharMed Portal		To Inform user about the Username of the DigiPharmed Portal i.e. BH-P Number.
From NHA Side		To inform user about the Health Professional ID. Kindly note that you need to continue and complete your profile on the DigiPharmed Only if you have done e-KYC & HPR Id from DigiPharmed Portal. Then user does not need to go on any other portal as visible in the text message for the further completion of profile if they have

		initiated their profile creation on Digi-Pharmed Portal. *If you have initiated your process explicitly on the NHA Portal i.e. https://nhpr.abdm.gov.in/nhpr/v4/login then you may continue on this portal only and after submission your BH-P account will be created automatically.
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*****KINDLY NOTE THAT IF YOU HAVE INITIATED YOUR ABOVE STEP 1-5 ON DIGI-PHARMED PORTAL THEN USER DOESNOT REQUIRED TO VISIT ANY OTHER PORTAL. ALL USER MUST COMPLETE THEIR PROFILE ON ANY ONE PORTAL ONLY; NEW USER DOES NOT NEED TO VISIT MULTIPLE PORTALS.***

Step 6: Review the complete profile before final submission and ensure that all information matches the official records. Once reviewed, please submit your profile.

Step 7: Your profile is submitted and the same will be sent to the respective State Pharmacy Council for the Verification.

Step 8: You can review the SPC status by visiting "Profile section" on DigiPharmed Portal. If the status is rejected, then you have a chance to recheck and update your profile based on the comments by SPC in remarks section of your profile.

Step 9: If your SPC status is approved then your HPR Card will be generated.

8. The portal says "Aadhaar/HPR ID already exists". What does this mean?

This message generally indicates that the Aadhaar number being used is already associated with an existing HPR/DIGI-PHARMed record. This may occur when an HPR profile has already been created or the Aadhaar is already mapped against an existing pharmacist record either through the DigiPharmed portal or NHA Portal.

If you are an existing pharmacist with a BH-P Number/profile on DIGI-PHARMed, you should not create a new profile. Please log in using your existing credentials and complete the prescribed e-KYC/profile validation process.

If you believe that:

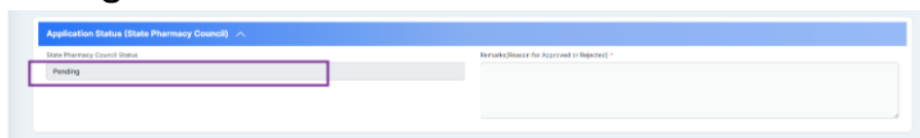
- you have never created an HPR profile, or
- the Aadhaar/HPR ID is associated with an incorrect or duplicate profile, or
- you are unable to access the existing profile,

please do not attempt multiple registrations. Raise the issue through the prescribed support/grievance mechanism with your BH-P Number (if available), registered mobile number and a screenshot of the error message for verification and resolution.

9. My HPR Card is not available for download. What should I do?

Ans: Please verify whether the HPR registration/verification process by the SPC has been completed and the status is shown as Verified in the Profile Section on any of the platform as shown below:

a. For DigiPharmed Portal:



b. For NHA Portal:

HPID Number	71-8*****-3349
Application Status	Verification Pending
Council Status	Pending
Work Status	N/A

If the status indicates Verified or Approved but the card is still unavailable, report the issue with your relevant details and screenshot on the grievance portal of PCI.

Once the council status is approved, the application status will automatically be approved.

10. I have done my basis registration on DigiPharmed Portal and BH-P Profile is created. What should I do next?

Ans: After the creation of DigiPharmed Profile, Pharmacist needs to login again on the Digi-Pharmed Portal only and then complete their educational details, experience etc. For this, pharmacists do not need to visit any other portal and continue with the DigiPharmed Portal.

Kindly note that both DigiPharmed and NHA Portal are interlinked to each other where all data are being exchanges seamlessly and thus, kindly don't create multiple BH-P Account. Please following complete process on the DigiPharmed portal only if the basic registration is done on Digi-Pharmed Portal.

11. I see incorrect information in my existing profile on DigiPharmed Portal. Can I create a new profile?

Ans: Pharmacists should not create duplicate profiles to overcome data-related issues. The correction should be carried out through the applicable profile via visiting "edit profile section on the DigiPharmed Portal.

12. My application has been rejected by the SPC after the completion of profile. What should I do?

Ans: Please check the reason/status available against the application and undertake the required correction, if applicable. Further, resubmit the profile to SPC

for the re-verification.

13. My profile has incorrect qualification/registration information. What should I do?

Ans: If your existing profile or Digi-Pharmed profile is having incorrect details or registration information which are not editable in the profile section after OTP validation then your profile will be considered in debarred list after few days. You may also raise a grievance citing the issue that your profile is having incorrect registration number and thus, further those profiles having incomplete e-KYC will be marked as blocked. This is only for existing DIGI-Pharmed portal user. New Users must ensure that no incorrect information or documents are uploaded on the portal.

14. The page is not loading or is taking too long.

Ans: This may be a temporary technical/performance issue. Please avoid repeated submissions. Capture the issue and report it through the support mechanism if it persists for longer time.

Apart from this, council will be updating the issues and their resolution time to time. Thus, pharmacists are request not to trust on any other sources or rumours.

15. What is the difference between BH-P Number and HPR ID?

Ans: The BH-P Number is the pharmacist's identifier/account associated with the DIGI-PHARMed Portal, while the HPR ID/HP-ID is the unique Healthcare Professional identifier generated through the HPR/ABDM ecosystem. The two are integrated through the DIGI-PHARMed-HPR workflow. Pharmacists should therefore avoid creating separate accounts as both can be created from the Digi-Pharmed Portal only.

16. Do I need to visit the NHA HPR Portal separately?

Ans: DIGI-PHARMed and the NHA HPR Portal are integrated for the HPR registration process. Therefore, if you have initiated the registration process on the DIGI-PHARMed Portal, you should continue and complete your profile on the DIGI-PHARMed Portal only. You are not required to create another account or repeat the registration process on the NHA HPR Portal.

However, if you have already initiated your HPR registration directly through the NHA HPR Portal, you may continue and complete the process through that portal as applicable.

Important: *A pharmacist should complete the HPR process through **one portal only** and should not create multiple BH-P/HPR profiles. Your existing FAQ already correctly establishes this single-portal principle.*

17. I received SMS from both PCI/DIGI-PHARMed and NHA. What does it

mean?

Ans: Receiving SMS from both DIGI-PHARMed/PCI and NHA does not necessarily mean that you have created two profiles.

Since the DIGI-PHARMed and NHA HPR systems are integrated, separate system-generated SMS notifications may be received during different stages of the registration and HPR generation process. However, please continue your process only on one portal to avoid duplication issues.

For example:

- DIGI-PHARMed/PCI communication may provide information regarding your BH-P Number / DIGI-PHARMed account or profile.
- NHA communication may provide information regarding your HPR/Healthcare Professional ID. Link visible in the text messages can be ignored if you have initiated your registration process on Digi-Pharmed Portal.
- Both communications may therefore relate to the same pharmacist and the same integrated registration process.

18. Is there any HPR registration fee?

Ans: There is no fee for registration in the Healthcare Professionals Registry (HPR) or for generation of the Healthcare Professional ID (HP-ID).

Pharmacists are therefore advised not to make any payment to any individual or unauthorised agency for DigiPharmed/HPR registration, HPR ID generation or verification.

In addition to this, Council is planning to conduct a webinar or share video manual within 10 days for the pharmacists to complete the HPR process. Therefore, if any new user is facing issues or having confusion can refer to the same for more clarity.

Therefore, Pharmacy Council of India requests all pharmacists and stakeholders to follow the prescribed HPR integration, e-KYC and profile validation process through the official portal. Genuine technical or verification issues should be reported through the designated support mechanism with complete details. Stakeholders are advised to rely only on official communications and cooperate in establishing a verified and standardised national registry of pharmacists.

Digitally signed by
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Date: 25-08-2026

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Registrar-Cum-Secretary